

Mimor Conquers Communication Challenges

COMMUNICATION FEATURE

In a digital age when a laptop, mobile phone or smart watch are always within easy reach, relying on notice boards or snail mail to communicate seems a little outdated, not to mention unreliable.

Australian entrepreneur Jake Sharp was of the same opinion when he created MIMOR, a one-stop shop to overcome strata-living sticking points. The digital platform acts as a central information and communication hub for residents and building managers and service providers, comprising vital building information, moving processes, procedures for managing parcels and booking common areas, and general announcements.

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Messages		Details
there is	nts - Please not s currently no ho	ot water.

there is currently no hot water. A plumber has been called and you will be notified when the issue has been resolved. (Please do not reply)





MIMOR is a modern & convenient solution for building communications.

Central to MIMOR is it's function as a real-time communications channel, sharing alerts and reminders with residents via SMS and email. No more unsightly notices in the foyer or lift; no more worrying if messages have been read; and no more multiple calls to the building manager from residents asking the same questions.

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Instead, messages can be shared with hundreds of people instantaneously, keeping residents up to date about important news or events that can impact amenity, whether its lift maintenance, hard rubbish collection or a change to gym hours.

"Printing posters and sticking them around the building is an inefficient use of time and no guarantee that the information will reach everyone," Sharp said.

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"MIMOR makes communicating with owners, tenants, building managers and owner corporations so easy and guarantees reach to hundreds of residents or a private message to just one person. Having capacity to disseminate information quickly and in a targeted manner is particularly important in the time of a pandemic, where restrictions can change at a moment's notice."

MIMOR also streamlines communications regarding moving processes, with residents able to book online their preferred date and time, with the confirmation email outlining procedures for parking and use of lifts.

The MIMOR platform also hosts a wide range of building information, such as gas connections, electricity suppliers, water rates, and emergency contacts and evacuation plans, and can manage parcel deliveries. The addition of the common area booking function avoids potential for overcrowding and ensures residents can access facilities.

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"Removing common friction points and maintaining clear communications is essential to creating a harmonious environment, where everyone understands and abides by the same rules," Sharp said.

MIMOR subscriptions are scalable, from three apartments to more than 500, with the platform currently being translated into 10 languages and soon to launch as a mobile app.

For more information, go to **mimor.com.au**



